



## Community of Care Program

### CARE TEAM MEMBER GUIDELINES AND EXPECTATIONS

Thank you for your interest in being a part of the Community of Care Program. Together, we will strengthen families living through childhood cancer by providing support in their communities. We can't do this without you, nor would we want to. You are vital to the success of this program. You are a missing piece for families with children currently on treatment across the country. Your participation allows Lighthouse Family Retreat to expand our ministry beyond the sand. Though we can't end a family's cancer journey, through the Community of Care Program, we can make sure they do not walk it alone.

As a volunteer in the Community of Care Program and representative of Lighthouse, we expect that all volunteers commit and adhere to the following:

**CONDUCT.** We ask that you serve with an open heart, lead with love and humility, and pray to be filled with the Word so that you can operate from the overflow from within as you pour into these families. Always be mindful that we cannot give away what we do not have.

We ask that you see families through the lens of Christ. Viewing them through His eyes allows us to meet families where they are, without expectations, without judgment. Be the hands and feet of Jesus as you provide care through the program offerings.

We ask that you attend all meetings and community of care events, complete all service opportunities for families, and communicate effectively with your team. As you serve these families, you will build trust and community with your Care Family, among your Care Team, and within your own family as well.

**CONFIDENTIALITY.** The single most valuable thing our families give to us is their trust; there is no genuine community without it. Their privacy is something we must always protect. Sharing identifying information such as their contact information and any of their health information, outside the parameters of this program and the Lighthouse Family Retreat Organization, could result in a loss of trust.

**COVID-19.** Part of gaining each family's trust is knowing that we will do our part to keep them safe. Eligible families for the Community of Care Program have a child currently on treatment for cancer. Care Families are always at risk due to the compromised immune system of the child with cancer. It is each family member's responsibility to be safe and protect their family. We all must follow and adhere to the precautions outlined in the Covid-19 waiver put in place by Lighthouse Family Retreat.

**BACKGROUND CHECKS.** Background checks are a requirement for you to serve in the community of care program. The screening will cover a search in National, Federal, State, and County databases. You will be responsible to cover the total cost of \$17 for the screening.